

Returns Form

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Email: customerservices.uk@wdfg.com

* Denotes mandatory fields

1. Your Details

Title*	
First Name*	
Last Name*	
Address* (including country)	
Postcode/Zip*	
Contact Telephone Number*	
Email address*	
Airport I.D. pass number (must be completed if you work at the airport)	

2. Details of goods being returned

Item Description*			
Purchase date*	Terminal*		
Name of retailer as it appears on receipt*			
Proof of Purchase (Indicate which is attached)*:	Till Receipt <input type="checkbox"/>	Bank Statement <input type="checkbox"/>	Card Statement <input type="checkbox"/>
(You must be able to provide at least one of these documents.)			
Reason for return (please tick box):	Faulty <input type="checkbox"/>	Wrong Colour/Size <input type="checkbox"/>	Unwanted gift <input type="checkbox"/>
		Change of mind <input type="checkbox"/>	Other <input type="checkbox"/>
Please comment:			
What would you like us to do with your item? (please tick box):	Replace (for same) <input type="checkbox"/>	Exchange (for different) <input type="checkbox"/>	
	Refund <input type="checkbox"/>	Repair <input type="checkbox"/>	
Please comment:			
Any other information you would like to add			

Returns Form continued

3. Dispatch of product

After wrapping the parcel securely, please complete and attach the returns labels below.

Please send the goods in secure packaging by Royal Mail special delivery or by an International recorded mail service. Please do not return the goods by courier. Packages returned via this method can incur customs charges and often result in the delivery being delayed.

Returns label - Cut out below and stick to parcel.....



To:

Southampton Airport
Customer Support Team
Runnymede Warehouse
Windsor Road
Egham, Surrey
TW20 0AE
United Kingdom

Affix to the front
of the parcel



Senders Details:

Name	
Address	
Postcode/Zip	
Date of purchase	<input type="checkbox"/>
I have enclosed: Returns Form & Proof of Purchase. Yes	

Affix to the back
of the parcel